



DIGITAL FINANCIAL SERVICES (DFS) WEBINAR

14 & 15 July 2020 (GMT +10 Port Moresby)

THEME: EMERGING FUTURE SCENARIO'S IN DFS SPACE FOR PAPUA NEW GUINEA

ONLINE PANEL DISCUSSION

CEFI is actively supporting innovative use of technology for scaling up financial access and promoting expansion of digital finance services in Papua New Guinea.

Join speakers across the world to discussion the possibilities for reviewing strategies, policies, regulations that currently contribute to digital financial services in PNG and discussion innovative opportunities for the future engagements.

KEY NOTE SPEAKER

THEME : EMERGING FUTURE SCENARIO'S IN DIGITAL FINANCE SPACE

QUALIFICATION :

- POST GRADUATE DIPLOMA IN BANK FINANCIAL MANAGEMENT FROM UNIVERSITY OF SRI JAYAWARDENAPURA, SRI LANKA, 1996
- FULL MEMBERSHIP EXAMINATIONS OF THE INSTITUTE OF CHARTERED ACCOUNTANTS IN ENGLAND AND WALES, 1990
- BA ECONOMICS UNIVERSITY OF LEICESTER UK, 1997

OTHER TRAINING:

CERTIFIED TRAINING FOR MICROSERVE TOOLKITS: MARKET RESEARCH, PRODUCT DEVELOPMENT, PILOT TESTING, STRATEGIC MARKETING, MARKETING, DELINQUENCY MANAGEMENT, INDIVIDUAL LENDING, PROCESS RE-ENGINEERING, COSTING AND PRICING, CUSTOMER SERVICE, & AGENT BANKING

COUNTRIES OF EXPERIENCE:

AFRICA: BURKINA FASO, CAMEROON, DEMOCRATIC REPUBLIC OF THE CONGO, EGYPT, ETHIOPIA, GHANA, KENYA, MALAWI, NIGERIA, RWANDA, SOUTH AFRICA, SOUTH SUDAN, TANZANIA, UGANDA, ZAMBIA
ASIA: BANGLADESH, INDIA, INDONESIA, MYANMAR, NEPAL, PHILIPPINES, SRI LANKA, VIETNAM ,
EUROPE: UNITED KINGDOM, ITALY



Delivered by **David Cracknell**
Director - First Principles Consulting

Creating Financial Freedom in Digital Finance Space



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PANELISTS:

Day 1 Panelists

- | | |
|------------------------|--|
| Mr. Loi M. Bakani, CMG | Governor of Bank of Papua New Guinea (BPNG) |
| Mr. David Cracknell | Director - First Principles Consulting |
| Ms. Theresa Lyon | REPS - Bank of PNG |
| Mr. Paul Komboi | Managing Director- PNG Dataco |
| Ms. Naime Kilamanu | Chief Information Officer - Bank of Papua New Guinea |
| Mr. Tony Willenberg | Consultant - Neocapita Security |
| Ms. Catherine Highet | Catherine Highet - Technology Lead, Fin Equity, CG |

Moderator - Day 1 Ms. Nuni Kulu - General Manager Digital, Bank of South Pacific

Day 2 Panelists

- | | |
|-----------------------|---|
| Mr. Ellison Pidik | Assist Governor - Financial System Stability Group, Bank of PNG |
| Ms. Nuni Kulu | General Manager Digital - Bank of South Pacific |
| Mr. Deryn Heap | Kina Bank |
| Mr. Raphael Waiyalaka | Manager Everywhere Banking - Westpac Bank PNG LTD |
| Mr. Gunanidhi Das | CEO - Women Womens Micro Bank |
| Mr. Trudi Egi | Chief Operating office, Operations - MiBank |
| Mr. Sundar Ramamurthy | CEO - Sola Pay Go |
| Mr. Emile Tuzayana | Head of Electronic Recharge and Mobile Financial Services - Digicel PNG Limited |
| Mr. Jagdeep Dahiya | Financial Inclusion Specialist - PFIP/UNCDF |
| Mr. Saliya Ranasinghe | Executive Director - CEFI |

Moderator - Day 2 Mr. Tony Westaway - CEO, MiBank and Chairman of DFS Working Groups



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TO JOIN, REGISTER:

https://www.webex.com/content/webex/c/en_US/index/downloads.html/

1. Introduction

The Centre for Excellence in Financial Inclusion (CEFI) was established under the Association Act in April 2013, endorsed by the National Executive Council to coordinate, advocate and monitor all financial inclusion activities in Papua New Guinea (PNG).

Digital Financial Services (DFS) is one of the key priority areas of the National Financial Inclusion Strategy 2016 - 2020 (NFIS 2016-2020). CEFI is responsible to create a strategic framework to coordinate, advocate and monitor the progresses of DFS in the country.

A Digital Financial Services Working Group (DFSWG) was setup to identify pertinent research that enables service providers to better serve the low-income earners and remote communities with geographical constraints, allowing better access of financial services.

The Industry working group focused on innovative ways to expand access and encourage market using digital platforms or ICT. Working group has identified that digital or ICT platform is the way forward, thus, it facilitates the development of payment systems that serve the low-income population sustainably and rural communities by reducing time and money used in transacting financial services.

In this juncture, CEFI as the Secretariat with technical support from DFS Working Group collaboratively will facilitate the event.

2. Objective

The main objective of the webinar is to:

- 2.1. Identify and review strategies, policies, regulations that currently contribute to digital financial services in PNG, including the National Payment System;
- 2.2. Reform to the telecommunications sector, including infrastructure as an enabler for digital financial services;
- 2.3. Identify key issues and opportunities to enhance agent networks and distribution through digital financial services;
- 2.4. Enable uptake of mobile banking services through digital identity innovations, surrounding KYC; and
- 2.5. Develop options to improve the uptake of digital financial services, create awareness and identify priority actions for PNG.



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3. Stakeholders

The webinar will target the provision of information sharing between key industry players and regulators in digital financial services space. Representatives who will be part of the webinar, include:

- 3.1. Respective government agencies;
- 3.2. Bank of Papua New Guinea;
- 3.3. Mobile Network Operators;
- 3.4. Financial Institutions;
- 3.5. Fintech organizations;
- 3.6. Academia; and
- 3.7. Development partners.

4. Expected Outcome

- 4.1. Alignment of Financial Inclusion Policy and the NFIS to Digital Financial Services in PNG;
- 4.2. Identify focus areas of interest to implement;
- 4.3. Identify the deliverables in the sectors in the area of interest to deliver Digital Financial Services in PNG; and
- 4.4. Pursue PNG's Financial Inclusion interest through Digital Financial Services.

5. Event Details

The two days' webinar will take place via online telecast, starting date :14th July 2020 and End Date: 15th July 2020

Time: 8:00 - 12:00 Midday (GMT+10, Port Moresby)

6. Cost: Free

7. Registration

As a prerequisite to participate in the symposium you will be sent an invitation link to register for the event. Once your registration has been approved you will receive instructions on how to join the event.

8. Download

The webinar will be hosted using the Cisco WebEx Meetings Application. Please click on the link below to download the application onto your phone/laptop in advance before the event date:

https://www.webex.com/content/webex/c/en_US/index/downloads.html/



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9. Program

Date: Tuesday 14th July, 2020

Time: 8:00 am – 12 noon (GMT+10, Port Moresby)

Moderator: Ms. Nuni Kulu - General Manager Digital, Bank of South Pacific

Talking Points: Digital Financial Services present significant opportunities to overcome the barriers of financial inclusion in PNG. The key barriers DFS can help to overcome is the cost of delivering financial services, which currently prevents financial inclusion of remote communities.

In addition, digital/mobile phone-based services can help overcome socio-economic barriers including privacy, which is particularly important for women trying to preserve their savings.

In PNG, especially women value this service because it enables them to avoid travelling long distances to reach bank branches, which can be risky and expensive. It also enables them to avoid long and time-consuming wait times at bank branches.

Time	Agenda / Presentation	Speaker / Panelists
8:30-9:00am	Webinar waiting room Clearance	Mr. Milate Kauzi - IT Support, CEFI
9:00-9:15am	Welcome & Opening Remarks - Setting the Scene: Digital Financial Services as a key driver for Financial Inclusion in PNG	Mr. Loi M. Bakani, CMG – Governor of Bank of Papua New Guinea
9:15-10:00am	Emerging future scenario's in digital finance space (Key Note)	Mr. David Cracknell – Director, First Principles Consulting
10:00-10:30am	BPNG Retail Electronic Payment System (REPS) Project	Ms. Theresa Lyon- REPS, Bank of PNG
10:30-10:45am	Impact of Coral Sea Cable	Mr. Paul Komboi - Managing Director, PNG Dataco
10:45-11:00am	New Innovations - BPNG Regulatory Sandbox	Ms. Naime Kilamanu – Chief Information Officer, Bank of Papua New Guinea
11:00-11:15am	Current practices & lessons learnt relevant for PNG: New Innovations – Digital ID	Mr. Tony Willenberg – Consultant, Neocapita Security



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11:15-11:30am	Current practices & lessons learnt relevant for PNG: Digital Financial Literacy	Ms. Catherine Highet - Technology Lead, Fin Equity, CGAP
11:30-11:45am	Questions and Answers	Moderator, Ms. Nuni Kulu - General Manager Digital, Bank of South Pacific

Date: Wednesday 15th July, 2020

Time: 8:00 am – 12 noon (GMT+10, Port Moresby)

Moderator: Mr. Tony Westaway- CEO, MiBank and Chairman of DFS Working Groups

Talking Points: The idea behind this panel discussion, as practitioners, Panelists are encouraged to focus on the challenges faced when reaching out to people and strategies, or applications used to implement work and rolling out their products. Sharing of best practices and success stories would enlighten the participants views on the digital front.

Time	Agenda / Presentation	Speaker / Panelist
8:30-9:00am	Webinar waiting room Clearance	Mr. Milate Kauzi - IT Support Officer, CEFI
9:00-9:15am	Mobile Banking – BSP	Ms. Nuni Kulu - General Manager Digital, Bank of South Pacific
9:15-10:00am	Digital Offering - Kina Bank	Mr. Deryn Heap, Kina Bank
10:00-10:30am	Instore Banking - Westpac	Mr. Raphael Waiyalaka - Manager Everywhere Banking, Westpac Bank PNG LTD
10:30-10:45am	Mama Access Point (MAP) - Women's Micro Bank	Mr. Gunanidhi Das - CEO Women Womens Micro Bank
10:45-11:00am	MiCash Mobile Wallet – MiBank	Mr. Trudi Egi- Chief Operating office, Operations, MiBank
11:00-11:15am	DFS Use Cases and implication for promotion – Sola Pay Go	Mr. Sundar Ramamurthy – CEO, Sola Pay Go
11:15-11:25am	DFS Use Cases and implication for promotion – Digicel Cell Moni	Mr. Emile Tuzayana - Head of Electronic Recharge and Mobile Financial Services, Digicel PNG Limited



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11:25-11:35am	Digital Financial Services from a regional perspective - status, challenges & way forward	Mr. Jagdeep Dahiya - Financial Inclusion Specialist, PFIP/UNCDF
11:35-11:45am	Questions and Answers	Moderator, Mr. Tony Westaway - CEO, MiBank
11:45-11:50pm	Summary/Way forward	Mr. Saliya Ranasinghe - Executive Director, CEFI
11:50-12 noon	Thank you and closing remarks	Mr. Ellison Pidik - Assist Governor, Financial System Stability Group, Bank of PNG

10. Contact

For more information, please contact:

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